P1

Past event task

(misunderstood, thought it was for an event to attend, not past)

So, I go to FLOCK… (mouse wandering around uncertainly) I would search in the events box

[would you be searching on the name of the event you went to?]

Yeah, I would be searching based on the name.

[Is there anything else on this page that you think might help looking for an event that happened in the past?]

Uh, map would be good. If the event has happened, it would be in the first few rows of the list mentioned here (did not realize those were future events: maybe because of the dates I used?). That would be helpful, too.

about here I decide that the order needs to be in reverse: have past events the second task, not the first one

[I get more pushy than I had been, and suggest she look at the events line and tell me what she thinks it is showing in terms of when things are relevant]

she is confused

[How do you think that's filtered/what do you think those events are in terms of where they are, when they are, things like that?]

How it is arranged right now? I think they are arranged according to the date and time. Like, the event that happened just now, it is mentioned below [I think this means at the bottom?]? Or vis versa, I'm not sure because I'm not able to see the year.

[I'm going to point you at… if you look next to the all events search box, it's telling you where the events are, and when. Do you see that?]

 Yeah.

[Is this not something you noticed at all before? It's fine if you didn't, I'm just making sure that that's correct.]

Mmm. Not really.

[That's fine! Given that you didn't notice it, that's totally fine, I do want you, now that you have seen this, tell me how you would look for things that are in the past.]

In the past... I think it would, I think it should request for me my location. If it is measuring 10 miles from me... I'm not sure how I would, can I enter another location from here?

[Yup. You, you, you... what would you try to do right now if you wanted to?]

Uh, if I wanted to...

[Go ahead and do it]

So... *she clicks on the '10'* *long pause*

[You can't actually do anything on this page, but if you could, what do you think you would do right now?]

I would have entered the location. Where the event had happened. So yeah, and I would search on to that.

[If you could go back... yeah, like that. *she moved mouse over the 'you' option* yep, you can either tell it how far from you or you could tell it a particular location. What do you think that one does?]

Um. If I tell it a particular location, it will find that, it will look for an event which has happened within a 10 mile radius of that location. If it already knows my location, or will take it, it will search for an event around me, which has, which will happen in this next week. [She just noticed that this says 'next week'!]

clicks on the 'next week' drop down Oh, ok, *and goes back*

[No, no. Did you. If you had... why did you come back away from the in the next week page? What were you thinking?]

I was looking at what the options were.

[Ok, if you selected something on this page, what would you expect to happen?]

It will filter the results automatically according to that. That's it.

[Ok, can you do me a favor and select the 'in the past week' option?]

Ok. *then she can't find it because I made the mistake of moving things on her* Past week. Past week. It's not there?

[It's on top. I shouldn't have done that. I put it automatically on top, but I'll fix that in the next thing.]

Sorry.

[No, no, it's not your fault at all. It's me. It's exactly the kind of thing I want to find out.]

[Ok. So this should be showing you thinks that happened in the last week. Right?]

Yup.

[And… we were hoping to have you take a look at one of the events on this page. See what people might have put up. How would you do that?]

Uh, how would I do what?

[Take a look at one of the, take a look at an event on this page?]

Hovers over 'Arduino How-to' Ok, should I go ahead and click it?

[Sure! Go ahead!]

[Ok. Do you have any opinion on this page? Any thoughts, any reaction. Anything you're thinking, please tell me. *you should give her more time to look around? But you did kind of want her thinking aloud, and she wasn't doing that much*]

Hmm. K. I can see who is hosting the event, when it is, Organizers and some graphics here. And the description and a video link. Yeah. And… [I need to give her more time to think, due to translation, I suspect!] Ok, so I can give a feedback here, and…. Suggested events… ok, so… I can choose another event or talk, based on this event. Right?

[Mmm-hmm.]

So, are these, um… like. So these are the past events or future events?

[That's an excellent question. Um. At the moment, I was assuming they would be future events. I couldn't decide what made sense given that this is itself a past event.]

Ok

[I'm not really sure what it should be yet.]

I just thought I would be viewing the videos of past events, it is suggesting me to view some past event related to this event. So.

[That makes total sense, yes. I agree. That's a very good point. *this participant clearly thinks that past event suggestions should be to other past events that one can explore*]

Ok.

[Um, anything else on this page?]

Mmm. I have, um, at the bottom, I have something to reply, right? Ok, comments… *I hadn't yet noticed that the prototype bar prevents seeing the bottom of pages*

Um. Where can I see the venue of… at USA *looking at the link to Arduino store USA* Also, if I click on Arduino store USA, where will I go? Like, I want to see the venue of this event.

[Ah. That's a good point, too. So I don't currently have anything specific for the venue. The pictures up above the description would be pictures of the event. Like, various people at the event, things that happened, so it could be pictures of the venue, but I didn't have any on this page. I like that as well, thank you.]

If any. I would like to see some blog posts related to this event. I want to know how people enjoyed or have their opinion for this event. I would like to see the blog posts relating to this event if there are any.

[Ok. This was sort of supposed to be a blog post for the event, but it's very brief because I was trying to get everything else done too. There may also be... so this was meant to be somebody blogging about the event. Very briefly. So.]

Ok, ok. So this was just like an event report? You could say that?

[A very brief one, yes. Exactly.]

Ok. Um…. *long pause* *hover over "Waltham Regional Hub"* And, if I click on hosted by… I would be redirected to a page? With…

[Yes… you would be redirected to a group, the hub that organized this and organizes other things. And you could go to their stuff if you wanted to.]

Ok.

[It doesn't go anywhere right now because this is a prototype.]

Yeah, ok. Um. Yeah. Nothing else.

[Ok. If you go back. *goes back to in the last week list* So, I have a question before you go back any further. This may not, this may not be well clear. Uh, this is. So, the event list is meant to show, according to the little checkbox, show global and regional events. It shows both things that are near you and things that are in the entire region you are in. I don't know if that's at all obvious?]

Yeah, sure. I mean, it will show me all the events irrespective of my location, right?

[…. Sort of. Um, Your location will tell you most of the events that show up, but if the global and regional events checkbox is checked, it will also show you anything like FLOCK or FUDCON or anything that's large in your area.]

Ok. In my area? If I am not using the filters, I'm just using the checkbox, it will show me all the events big and small near me, or globally?

[Um. With the checkbox checked, with the default settings for the filters, it will show you first all the ones that are um, all the events that are in your large region, like North America or Latin America, or Europe middle east and Africa, those kind of regions. And below that, it would

show you the things that are actually near you according to the filter above. That's kinda why the FLOCK North America is blue, it's a different co… I may need to make the distinction more obvious, it's really not obvious. I was wondering about that. I wonder how to make that clear? Maybe two different results sections. Anyway, I will think more on that. Let us go back again… and I will also make that default to showing what the previous screen shows ('in the next week' rather than 'in the past week'). Alright, that was the first of the tasks.]

Future event task

I Want to know about a local event? That is happening in a few months?

[Yes]

Ok… I would be searching here, within… 10 miles? 10 miles which is I think I would reduce it to some number. Or I would enter the location or the state in which I live. And I would search in… *clicks on 'in the next week'* here… *pause while looks at options* uh… this month, or… it should be few months right, I'm not sure. So this year, I would search this year (not a date range!).

[Ok.

I explain the part about it's not actually able to show the next year or a next few months or a date range due to prototype and suggest pretending that has happened What would you do now?]

Like. It is in the next few months, I don't know the exact date, right? Then yeah, I would be searching here using filters 'this year'… what should I see when I specify a specific date? It would tell me on that date, right?

[I'm sorry, repeat the question? You said you would have selected this year… *I think she was trying to understand the date range option, in retrospect…* so this list would be a lot longer.]

Yeah. So I'm expecting to see all the events, the past and the future, for this year (*calendar year? Some other year? Interesting. What does 'this year' actually mean to people?*) And I would be like, I think, I can see some indication for future vs past events in this list, and I would be clicking on the event which would be agreeing in the next few months. I think, what I'm imagining right now is I would see a list where I can see past and future events [something], and it would be arranged in order of occurrence, and since the first event in the future would be the one which will be happening in a few months that I'm looking for so it will be easier for me to reach through that event.

[Ok. So how about we pretend that one of the events currently on the screen is one an event you want to look at.]

OK, so maybe this one? *hovers over Lightning Talks* It is… is it clickable? *I still don't know why I can't make things clearly clickable…*

[It should be. Did it not click? Oh, it's thinking, there it goes.]

Ok. I was expecting it to take me to another page. *you don't have obvious dropdown going to be happening* But it is good to see a dropdown. *pause*

[Ok. So we have found a future event. And can you tell when it is?]

Yeah, 24th of January.

[Ok, can you tell where it is?]

Uh, yeah, sommerville public library.

[Ok, finally, how would you know who to contact about it? *gah, you used the word that the link uses!*]

Uh, yeah, Sommerville *hovering over the hub name* The hub club.

[Hmm-hmm, Sommerville is the club, that is totally one way. *Stop. Leading. The. Participant!*]

Ok. Yeah, I can contact organizers as well.

[Excellent. So I need to make sure that the Somerville hub link is in fact a link. Good, that's good to know. Is there anything else you might want to say or do on this page? That you haven't already pointed out?]

Like… I think the arrow should be visible before you click on the list initially, also. Because I was confused whether it will take me to the next page or will show me a drop down.

Yeah, that's it I think.

[If you wanted to say anything else or look at anything else on this prototype, now would be a perfectly fine time to do it.]

Um, ok. So. *hovers over lightning talks* If I click it again? It will close the dropdown or take me to the next page?

[Uh, you can find out?]

clicks Ok. *long pause while looks at page*

[Is this approximately what you expected to have happen?]

Sorry?

[Did you… what were you thinking would happen when you clicked on that?]

Yeah. I was hoping to land on a new page like this.

So. I uh. These are uh. Assuming that these topics *hovering over the linked topics for lighting talk* are the topics for the talk. Like, people would be talking about these topics in lightning talk.

[Mmm-hmm.]

Uh. <mark>If I want to submit a talk, how can I do that?</mark>

[That is an excellent question! I don't yet have that enabled or much thought about. If you were thinking about doing that, where would you want to go to do it?]

I would like to see It here, because it is event page, I would be reading about the event page here and thinking about submitting a talk. (<mark>*Is this submitting an idea to this specific talk, suggesting other talks/topics, something else?*</mark>) Like, anywhere here. Yeah.

Yeah, and, also if I want to <mark>share the event</mark>, would I be sharing it from the URL? Or will there be a button for it?

[That's a very good question. I have not thought about that. I mean, I had, but not in great detail. Excellent question. I will... uh, we were definitely planning on making it possible to share events like this on hubs, I would expect that it probably makes the most sense to both allow URL and allow via social media options.]

Ok, great.

[I will... that's a very good question, we will discuss that more, I'm sure.]

Yeah, that's it. Ok.

[Can we go back? I can't remember if Flock North America link, or dropdown?]

clicks, is dropdown

[If you go to 'Going', is it clickable? See what happens, I don't remember.]

clicks Ok. Yeah, I would be <mark>hoping to see another tab for submitting a talk here</mark>. What is the difference between volunteer and help organize?

[That's a good question. It doesn't currently have help over the question mark, but in general I think of volunteering as help when you don't want to be in charge of organizing the event, whereas helping organizing is someone trying to run the event.]

Oh, ok. Got it.

[Do you have any other comments or thoughts or things you want to try out on the events prototype?]

I didn't see the register button for the previous talk. Was it missing? Or was it not expected to be there? This button *circles register* wasn't there in the lightning talk.

[The register button? Ah! Yes. I don't actually know if people need to register for things like FLOCK and FUDcon. I have not gotten any sort of information from Mo about that. But I expected that things that are bigger, like that you need to do a lot of traveling to get to or that you need to possibly have a hotel at might need a register button. So people can say 'hey, I want to be there, I want a hotel room', or whatever. I don't know if it's necessary or not, I just figured I'd throw it in there. What would you think that register would do? Any idea?]

Having it is a good idea, but like I was asking, I did not see this button for the lightning talks.

[Yeah, I don't know if it's necessary for Lightning Talks. Lightning talks are a local event. And not a huge event. I don't know, I'm not sure. What would you think it would do for a smaller event?]

I would keep the register button, because what I think is that even if not required I would be having the contact info of people who are attending so I can contact them in the future if I need to.

[Is that not the same as contact organizers?]

Register is for the people who want to attend the event, right? So if I have the details of the people who are coming to my talk, I can contact them in the future if I want feedback (*or to invite to future events?*). I think the data of the person coming to the event is important.

[Ah… so, I was thinking that people are logged in when they are looking at this, if they say they are going, or maybe going, that will provide the person running the event with their information. But maybe that's not enough?]

What about if the person is not on Hubs?

[That is a good question. I'm not entirely sure how we plan on handling contacting interested people when they are not on hubs. That's a very good question. I will definitely have to think more on that one as well.]

Because sometimes people want to go to the event but when the event actually happens they forget. So if they register or have an email ID or something, we can drop them an email a few days before the event that we are hoping to see them there. It can remind them that they have to go to that event.

[That makes total sense, which actually brings me to… so, we do have a little bit of that functionality, but it is for within Hubs, not email. I don't really yet know what we plan on doing for email integration. But that does mean we can change to that prototype next if you were interested in doing that one. Do you have anything else you want to say on this before we change?]

Ah, ok. *hovers over "Flocks" in 'let me know about future flocks in north america'* What should it do if I click on flock?

[I would imagine, probably that it would show you a list of flocks? I'm not really sure. I just sort of threw that in. What would you expect it to do?]

I'm not sure. Maybe I want to see a page which tells me more about Flock.

[Ah! Yeah, that makes sense.]

Ok, that's it.

[Ok. This is hard stuff, thank you for doing this for me! Alright, let's go to the notifications prototype.]

Notifications – initial impressions

I think I'm able to see the events I'm interested in, or all the events, I'm not sure. I'm able to see the events which match my profile or something like that or all the events? Hello?

[I'm here! I'm sorry, I was waiting to see if you had anything else to say. Um, so. These are not just events notifications, these are notifications in general. Like, these are specific to regional hubs, just because that's what I'm working on, but they are not just about events.]

Oh, ok. These are not about events.

[Not _only_ about events.]

Ok…

[What are you thinking?]

I'm just reading right now.

[That's fine, that's fine.]

So, I think the event with green calendar is going to happen, and yellow would be happening in some time or I have a node for it. I'm not sure. What is the difference between the calendars?

[I'm temporarily checking to see if - color is probably not the best way to do this – but green is future, yellow is has already happened. <mark style="background:yellow">*what about happening right now*</mark>]

Has already happened, ok. *long pause as looks around* *pauses over "<mark style="background:red">suggest meetup</mark>", moves mouse around a lot over it* Um… I'm not sure whether this happens or not, but why this notification? What is the purpose of this notification?

[We were thinking that people who are going to a larger conference like FLOCK or FUDCON may not who all that they know who are also going. And if they have friends who are not near them most of the time that will be at the conference, they might want to know about it and maybe meet up with them.]

Oh, ok, so it is a meetup for…

[it is… letting people suggest to their friends that they could meet up at an event they will already be at.]

Oh. Meetup is organizing a small event for the people around them, or meeting each other to go to FLOCK?

[Either way. In this case, the thought was that maybe someone had a bit of time during the event, before or after it, and they could just find time to get together while they are there.]

Oh, ok. So it is not about having a small meetup for people to…. What meetups are generally is a chance to make people available in Fedora. A Fedora meetup. It's not a type of Fedora meetup. (*meetup is too specific?*) It's a general meetup.

[Yes, that's true. I should perhaps rephrase that.]

long pause, then hovers and circles over 'new event near you in a month' So, this is the event? This is the notification about the event, or this is the event, the first one?

[This is a notification telling you about an event that's happening near you, that you might want to go to.]

Uh, and the event name is 'how do I…'? I was expecting that the name of the event should be the headline, and something else can mention it's new. I'm able to figure out that it is an event due to calendar (*symbol?*). So instead of 'new event near you in a month' I can have the name of the event, maybe?

[That is one of the things I was thinking. I'm a little worried that sometimes people won't name their events very well. And so that might be a problem if it's the title in the main title. I don't know. That totally makes sense to me, I just wasn't sure.]

Yeah, this also makes sense. This happens.

Brookline hub created… Yeah, I really like those items that are mapping the words.

[You like the map icon?]

Yeah. Yeah, that's it, I cannot find anything else.

Select Going

Ok. Um. Do I have the option where I can see only the notifications about events, and only the notifications about hubs created around me? Like, some particular notification type?

[I know for sure that you can filter your notifications. I don't know precisely how it works. But I will definitely check on that because it's not clear to me, either.]

the click didn't go anywhere: broken prototype!

tried 'no', and it sent to 'maybe' selection: broken!

[Pretend you hit maybe. If you had hit maybe, you would get this. This would happen three weeks later; it wouldn't happen immediately. Your Stream, the thing you're seeing all these notifications in, is going to be a stream of a lot of different stuff. Not just about events or hubs or anything like that. It's also going to be things like someone mentioned you in a comment, or in IRC, activity that has happened in reaction to you submitting something to a design project, anything you need to know, anything that relates to you will be in your stream. So this kind of stuff will be there, but not just this. This will appear at some point when it's about a week out, saying 'hey, you mentioned you might want to go to this, do you know what you want to do? It's just a reminder, basically.]

Ok, so I would be getting a notification if there would be any change in the venue or some update on this event, right?

[Yes, you would. If you said maybe, or if you said going. If you said you weren't going, you wouldn't get updates.]

Ok, so in maybe I would be getting, right? Good.

had to have her navigate to the correct page manually

got to 'cancelled' page

Ok, I would expect the green color (icon) to be something else. And maybe I can comment on the notification or the event itself?

[What would you want to be saying?]

Something like 'I would be looking forward to your next talk', something like that.

I would like to see how many people have viewed an event or are going to an event on the notification.

P2

Germany – find people

I have to find people from Fedora community in Berlin? Using this.

hovers over top search bar How do I… I should search, but it doesn't…

[nothing will let you specifically search, but if you talk to me about what you would try to do, that would be good.]

I would try to search for Berlin, Deuchland or Germany and then look up who shows up in the map. I think I can pick ambassadors only and online only, but you are just searching for Fedora by default. I would first search for a map of Berlin, Deuchland and search people. I would search for someone in particular if I know anyone there. I would search for those people first, then see if there is anyone else in Berlin. I would look in the map.

[Which search box would you try to use?]

The top one first. I think that's for searching places. I don't understand this one (all people). Is it for searching people? Particular people? Because it says 'all people'. Is it for finding someone? I don't understand this one. I'm not sure what it's for.

[If you look next to that search box, do you know what that part is for?]

I think it would let me search 10 miles or 5 or whatever from me? It's strange that there's an arrow for 'you'. Also, I'm used to metric. I understand that I can change the amount of distance or perhaps select an entire area. And I can pick ambassadors only, and online only. I suppose that is restricting the search. It's only the 'all people' search box that I'm confused by. I'm not sure if it's for searching someone in particular or a place; I think it's a person?

[Given 'within 10 miles of you', what would you try to do to have it look for people in Berlin?]

appears to be assuming that we have already changed to Berlin I would look at the map and see first where I am, who is near, if the people I see in the list are people I already know. Would contact people already know first *maybe we need a signal that this is a friend of yours?*

I would look at the map and see who is near to me, and who I already know to contact them first. If I don't know anyone, I'd pick someone nearby.

[What would you expect to happen if you clicked on the dropdown that says 'you'?]

I would expect a list of places. If it's not me, maybe a station or a flat or a building. A well-known place to search based on.

[Ok. If you were trying to search in Berlin, do you think using that would work?]

I think so? If I was in Berlin, I would expect it to give me places like *some place I don't recognize, probably a city near Berlin – habanhouf, Brandenburg, flats or something, ricen?*

evidently expects suggestions of places near where she _is_, not to be able to specify a location to search within

[with list of people, what would you want to know or do at that point?]

I would want to know who is doing work similar to mine, maybe QA testing or developing, packaging, something like that. Who is in the same team as me. Figure out who is contactable and willing to meet or talk. Are they someone interested in being contacted, are they online… those who are not online may not be willing to be contacted. I would look up first those who are online and want to meet up or help somehow. Then I'd want to filter based on being on the same team as me.

clicks on Jorge

I see friends we have in common, team we have in common, a profile. Maybe I'd click 'more' to see what else he is doing. And I would try to contact him because he's online.

[Do you think you could contact him here?]

Yes, I guess it says 'chat with Jorge'. *did not notice that at first?* I would be able to send a message or something like that *what do we expect here for online vs not? IRC? PM?* Maybe I would click where it says profile to see any other information.

The two main info I would expect is here: friends and teams he's working on. If I want something else, I would expect the profile link would give me further information.

Find someone to contact about FLOCK LA
I would search as I did before (*using the main search box, not the one specific to people*) in this case, I would type Las Angeles, California because I expect that there are other cities called Las Angeles. I will see what shows up in the list. I would choose as close as possible, let's say 5 miles, because if is too far away won't be able to help (*not sure how would know where to search. LA is large…*). I would click online only, and see what the list shows me. If there is someone that I already know, I would click that person first. (*maybe we need a way to show connections even if they aren't direct? Say, friend of a friend?*) If I don't know anyone, I'd choose someone nearer to me. And that's it. I hope he helps me! He or she.

I'm still confused about the two search boxes. My first reaction is to search in the top, but then what is the all people one for? If the people one is for searching places, then what is the top one for?

Join/Create acct - join!
clicked Join Us

(would have chosen to enter location manually because it usually guesses wrong)

If I need to fix the location, or don't want to say where I am, I would say a different city and country.

[Would you not want it to know where you are?]

No, it's just if it was wrong.

I would go to the hub to see how it works, how many messages it has, if it's up to date. Active or not. I would leave my profile page for later. *how do we let people change their privacy settings after initial sign up?* First I'd want to know the news and if the group is up to date.

"Past events vs recent events vs last events" Because 'next' vs 'recent' is a little confusing? But wording like this can wait, I think. This may also be a native language thing…

What about things happening today?

Likes 'related groups' – many times it's easy to be a bit lost about what's available/related, where else one can help.

IRC box looks like it's a twitter feed, or a chat box?

Sign up
Didn't notice the lack of 'no location' option. - *no longer relevant*

Privacy: would choose everyone?

If I share the city, I would also share the country (*do we want to make this default to this? Have a clear relationship for that to happen?*) because there's the same city names in multiple countries.

Email : probably just people I follow or something like that, definitely not with everyone. Time zone – everyone because there's social problems relating to that, with Fedora worldwide. Time maybe more important than actual place. (do we plan to have people's current time in their profile, not just time zone?)

Would expect that 'suggest' thing in privacy would suggest users and hubs near to me. Asking website to make suggestions.

After consideration about what everyone means, would just share location with everyone in hubs.

Information is expected to be saved automatically (no save buttons!).

Isn't sure where you are
Should write city and country? Maybe if I write in City, it will suggest Countries? First impression is write city and choose from list of countries. *may need to put country first in this case* If country is first, maybe depending on what country I choose it might suggest a city? It wouldn't make much difference to me, to be honest.

Choose hubs: not sure where are
Suggests cities? (hubs, specifically, and only active ones?)

Wants to know when it becomes available.

P3

Fedora events – local events in the next few months

hovers over 'all events' I'm guessing this is a dropbox or search field? With the magnifying glass here I assume it's a search field, but the words 'all events' makes it a little unclear. If not for the lack of the arrow, I'd be thinking it might be trying to give me a filter list of types of events. Not care which events, so would say '10 miles of...' *hovers over 'you'* I'm not sure what this button would mean, 'you'. *clicks* Ah! Click on it, can specify a street address or I assume a zip code etc. Ok. And it would get 'you' from my account information I assume.

Mileage I'm sure it's going to show me... *clicks* *surprised 'huh!'* Actually, it doesn't give me... I was assuming that would be a dropbox for a number of miles, but that's not what it presents to me. 10, 20, or 30 miles I would assume, or something like that.

"Show Global and Regional events": Not sure why that would be relevant information? I'm not sure that filtering that here is interesting. I could see it being one of the fields in the grid (*table*) here.

clicked on 'in the next week' week, month, year, specify date range, ok. That makes perfect sense.

So I would just select some number of miles of me, and I wanted to know... *refers to task* upcoming, so... *clicks on in the next week* It's useful to note that in the past week isn't in the list of options available in the drop down.

I would probably specify a date range because what I'm looking for would be within the next few months.

[pretend that this is showing you in the next few months]

Sure, ok. Then, I would see... well, I'm fairly close to Somerville. *reads the rest of the desc* *clicks on 'somerville'* So that's... where in Somerville? Somerville public library. And that also gives me more information about it. That says contact organizers, but doesn't say _who_ is organizing it. And I could add it to a calendar, I'm not sure if that's my fedora calendar or my google calendar. Or we could be multiple choices or let's find out; it's not available here today. I'd love there to be a quick link or way to quickly look up directions/mechanism for routing (the map doesn't clearly indicate that possibility).

Backing up for a moment (back to initial view of event list): what is the map showing in its default state? My current location? That is unclear in the demo. Is that showing 'you'?

Given that it knows where 'you' are, adding the possibility for a one-click to route from 'you' would be really helpful. Possibly even doing that by default if you had searched by 'you'? If you had not, maybe just a link through to whichever mapping service it is to allow you to enter a starting location.

clicks going I'd be curious to know what that... I assume it's notifying something internally. It would be interesting to know if in user accounts and such clicking this integrated with my own calendar service. For example if clicking here would... but I guess we have the add calendar button. I don't know how that works, though, so. My ideal would be that it would add it to my personal calendar in fedocal, and also give me the option to sync it with a calendar that I use personally that maybe I've provided a key for like

google calendar or something to that effect. If nothing else, that can be useful to indicate free or busy information for other things.

People – travel to Berlin

Alright, the first thing I could do is select a location *hovers over 'you'* that matches where I want to be. So I would click on 'you'.

looking at results page, lots of pausing and 'uh' I'm not sure where I would go next. I mean, I get a list of people that are somewhere around there and I can tell that these people have not been involved particularly recently. It's not really clear how I would message a group of people. Or group them in such a way that I could send out a message saying 'hey, Fedoran in the area, show me around!'. But, I could find an individual person *clicks Jorge*, say Jorge. *hover over 'chat' button* Hooks up with a chat, but not sure if that's a chat within hubs or connecting to another external service. So they're a member of these hubs, friends with certain people... None of these things are clickable... *goes to previous page*

I guess my best bet would be to identify people in this list that I might know or have had conversations with outside of this task, click through to them, and try to chat directly with them. Alternately, I would look at their profile and see if they had a set of email addresses to chat to a group at once.

This is not the workflow I would probably choose to use for such a task. If I were going to a conference or something and wanted to meet up with Fedorans, at a hackfest or something like that, I would probably want to create an event and invite the locals to it, rather than individually contacting them about meeting up.

For regional sets, have a set of well-known meetup locations, and just select one for a time span and invite anyone who is in the area. "Hey, let's have an impromptu meetup on such and such a date at such and such a time.", and see who can make it. I think that would be a better workflow for that problem than just scanning through the list.

Another possible good use of this page: if you are having a conversation with someone on IRC, for example, be able to search on someone's IRC nick and identify who they really are. Get a lookup for that nickname so that I can associate it with a real human being. That would be, at least for me, a very common use for this. (currently uses commands to IRC chatbot which doesn't include a photo – useful to know what a person looks like! Much easier to establish a common ground if talking to another person and not a set of words on a screen.)

Sometimes people use multiple nicknames depending on where they've signed in from. Quite a few people with diff nicks for personal and business, IRC nicks in FAS currently may be used by more than one person as it's just a text field – not necessarily unique IDs! Eg, nickname 'patches' used by at least three diff people. Also suggested an interface to deal with IRC nicks – which we are already working on.

Map of people: won't have more than city info. Maybe not useful for people list page? Revisit! Eg, having everyone in Berlin showing as being at the city center is less useful. May also mean 'distance' doesn't mean much within a city, but still might be useful for between cities?

New Acct – join us

Step one: why am I creating an account here? I imagine that my motivation is actually important to how I would go about this. For example, if my goal was specifically to come here to join the boston hub, the

first thing I would do is click 'join us'. *clicks 'join us'* Ok, so it will ask me then to create an account because I'm not already logged in. Um, it's... it's immediately prompting me to create an account because I'm not logged in. It does not offer to opportunity to login if I just forgot to. (*give option to log in first join us screen!*) I'm assuming at this point that I do not have an existing account, so I would then type in... who are you? I give a name, my surname is optional? (perhaps have name in a single field, and when suggest a name to be called, offer nickname or a name they specify?) This seems odd. Perhaps not if the username is unique. I'm not sure if the question mark would show me.

[It would explain what the username is about]

Would it explain to me what the username is about, acceptable characters (eg are digits, underscores, hypens, other special characters, UTF8 acceptable?), (*I need to know more about what the username actually is... IRC nick? Something else? IRC does not support UTF8*) Same question for name; what characters are acceptable? I would hope UTF8 compliant.

Color changing background and explanation if unacceptable characters typed; as typing. Auto-check if username exists? But perhaps only after change to a different field/continue bc otherwise hard to be sure and security concerns – no using it as an API to figure out which usernames (and thus emails) actually exist?

Have the statement about email to set password first, _then_ the question about preferred name so that the button you click makes more sense. 'other' option here somehow... maybe see above about specifying what call if not nickname. Useful for, say, given name of Stephen, and goes by Steve. Or call by username couldn't actually get – but concerns about confusing when need to remember what to login as?

New acct

Cannot suggest, so offer choices. "follow these hubs then adjust privacy" -> I don't know what following hubs means, and I don't know what privacy I'd be adjusting and why it happens after following.

MAKE IT CLEAR THAT NO INFO WILL BE SHARED BY DEFAULT! Perhaps instead of "You will be able to adjust what information we store, use, and display", (when asked to tell where are) "Your personal information will not be visible to anyone else by default"

Why separate hubs that are within 5 and 10 miles away?

"join this community" "subscribe to this community" instead of "follow this hub" might require less explanation. Regional hubs, 'community' fits better than 'hubs'. "get information about this community' or 'learn more about this community'

"do this thing and then set privacy rights" -uuuuuh...

Phrasing awkward. Share 'waltham' with 'no one'? Maybe "let [so and so] know that I am from 'place'"? Currently could be 'I'm sharing my love of Waltham!'

Notifications

Ok, I take a look, and a new event popped up! My assumption is that at some point I created a filter of sorts that says "I want to know when events are created within so much range of my stated location" (*this needs to be a lot more obvious in 'privacy' area before we start sending messages like this*)

I'd want to click on more details; I'd want to see a quick view of my calendar around that time to see if that time was free; whether or not I had something else scheduled before I tried to click 'add to calendar'. I'd at least like to be able to have it check my calendar; make it a yellow background or something if I have a conflict. That way I know to check to see if the conflict is real, or if I can move things around, or choose this over something/make it a priority.

If I had a conflict, I'd say 'maybe' *clicks maybe*. So. Um. If I've clicked maybe, I am unlikely to want to help out. More relevant if clicked 'going'.

"Have you decided?" I might suggest if it gets close to a week, or some other pre-defined amount of time, the notification should be something like "You are still marked as 'maybe', we are going to treat you as 'not going' unless you change your answer to 'going'." At this point, I would remove 'maybe', and only offer 'going' or 'not going'. That would allow organizers to figure out logistics. 'Maybe's are harmful to logistics.

Ok, let's say that at this point I've decided I'm going. Oh, now it's been cancelled! Maybe I'll just keep clicking 'I wanna go!' over and over again.

Regional hub in brookline was created, well I'm not in brookline it's not that interesting to me... So I ignore it, I guess? If I have an option to ignore, does that mean I'm automatically following it?

[Good question. I was thinking of it as it's not going to ping you about things happening at Brookline hub even if they are near you *actually, I think I was thinking that it just wouldn't prompt you to follow them...*]

Hmm. Maybe exclude from local alerts? As long as it's possible somewhere to change my mind on that.

Maybe something like 'you and your friends are going to FLOCK' for someone visiting an area for an event? Just to meet locals, even if they aren't already friends?

I would want to click 'yes, please' and have some sort of UI that would help me walk through organizing that. (the meetup at FLOCK notification)

'Ignore regional hubs' would be 'stop notifying me about new regional hubs appearing', or 'don't tell me about events at any regional hubs', or..

[It would not tell you about new hubs appearing. Rather, it would not tell you to join a regional hub anymore]

Maybe something instead like 'don't notify about new regional hubs'?

'Ignore' suggests not getting _any_ sort of information from them. Including not knowing about events in your area. So maybe 'don't suggest joining hubs in your area'

'event updates' – <mark>if I hit maybe later, is this going to pop up in my feed again? If so, you might want one that just says 'no'. Maybe 'remind me later' – some way to specify how much later if chosen; selection of options? (or maybe connect to calendar and notice that you are at an event and remind after you have had chance to get home?)</mark>

When you say you want to volunteer or organize, need some sort of interaction acknowledging this/letting you know next steps.

'add to calendar' should be context sensitive. If it's already on my calendar, it shouldn't be there.

<mark>Default to adding to fedocal automatically if say going?</mark> With option to not do that, rather than force to add manually. That's going to help with logistics; people use fedocal to figure out when people are on vacation or otherwise unavailable. So auto-add with tag "Out of office". People would be more understanding if not replying to email at that time. Also use cases for people marked OOO in fedocal, provide a note in Hubs when you try to contact them through userpage. "This person is unavailable during this time, so you may not get a reply immediately" or something.

Saved Notifications & regional hubs: If people can save events, is that because they're still not sure (aka 'maybe'), or something else? Should we let people save events without saying 'maybe' or 'going'?

<mark>If there is a saved notification feature, they may save the event and try to make a decision right before it starts.</mark>

For logistical reasons, we want them to say 'maybe'. If they save an event, perhaps we set them to 'maybe' (while letting them know)?

P4

It looks like a mobile website.

Recent event

The first thing I will do on the main page is I have the name of the events. So I'm going to click on the first one Flock North America. *clicks* Add to calendar. Makes me think this is a next event, not a past event.

Not able to tell that the regional/global events are different.

[This is a future event. I know the date is wrong for that, but this is a future event because it says 'in the next week'.]

Oh, so this isn't what I need to do. I need to do a past event. *clicks on 'in the next week'* In the past month... *clicks*

[It's gonna do past week because it's a prototype, but yes, precisely, that kind of thing would be good. And?]

And the future event now is not clickable (*it's a past event, but ok; I definitely need to make 'regional/global' more clearly separate from 'filtered'*) So I just click Arduino, Jan 5 2016, *clicks*

And yeah, this is a desc of the event (*photos are non-obvious in sketchy form; maybe better to add something innocuous?*) *hovers over and reads aloud photos confusedly*

[Yeah, those are placeholders for photos]

Oh, ok. Very cool. Then we have suggested events, probably future events. And the description in the center which should be the main thing we see first...

Maybe some way to see what's new since I was last here? Eg, I already saw 8 comments, so there's two new ones.

A back button, since it looks like a mobile site (iOS) and browser back doesn't always work there (eg in a session with cookies)? If you don't have a back button, make it look more like a regular browser?

I really like the main list of events and the filter for those events.

FLOCK tomorrow, find someone for more info

Sorted by 'last online', but no arrow above showing how it's sorted?

I should choose from these four people because they are online and nearby.

[Where do you think it is currently showing? We were trying to look in Los Angeles.]

Oh! Right!

I'm curious: how do we know if these people are associated with/organizing or attending the event? *people can go to specific events; can we make it clear who is online to talk to there?* Do we need to

<mark>make event association visible in the people search?</mark> Hard to know who will know needed info/be available to talk to. Maybe want to talk to organizers/someone who will be there?

[Ok, we'll pretend that you've changed it to Los Angeles instead of 'you']

<mark>It's not clear where these people are online; IRC? Inside the app?</mark>

Ok, only Jorge is clickable. So I shall 'chat with Jorge'?

Sign Up
clicks 'Sign Up' 28:30

Enter it manually…

<mark>Should we let people change their location in the privacy setting place?</mark>

Join Us
<mark>Let people login if they click 'join us' or 'sign up' – add button?</mark> Hide "sign up" as well as "login" for Join Us path.

<mark>Should we let people keep going for sign up/join us when they haven't made a password yet? When should we force password setting?</mark> And what about making sure it's clear that people who have FAS accounts should login with that rather than making a new account?

<mark>Banner image above the description, rather than below it on hub page?</mark> Or a transparent image with overlay.

(<mark style="background:lime">Do past events need time info? Just date?</mark>)

(<mark style="background:lime">what order should related things be in? City if city hub, colleges first if college hub?</mark>)

Notifications
<mark>No hub related to the FLOCK? (but there was one in the events list?!)</mark>

<mark>What does 'more details' mean for suggesting meeting up with your friends at FLOCK?</mark>

More details for hubs: maybe show me more options for meetings.

More details would tell me what the greater boston hub is?

<mark>No way to add things on past events?</mark>

<mark>Maybe 'my actions' would let me see what I've clicked for going or not (for events)?</mark>

Saved notifications: maybe if I click 'maybe' an event notification will go there?

<mark style="background:red">Nothing happens when you say you want to volunteer?</mark> Popup message? Email? Something else? "You said you want to volunteer for this event, and we have notified the organizing team that you want to help." Or even "Thank you for volunteering for this event".

No need for such a message if not want to help.

Info changed between publication of event that interested in and actual event needs (going or maybe) a notification!

Finding local events

I need to find something in southern California.

I would look at this list and as far as I can tell there is nothing in southern California. So the next thing that I would want to do is figure out why I'm not set as having southern California because that's where I'm from. So I would probably go here *clicks on 'you'*. It didn't show me what I was expecting, but actually it did. I was thinking that it might take me to my profile page. I would have expected to be able to click in here and just type (*how do I make it obvious that you actually can?*)

Why did it not come up with the right location for me? (because prototype, but noted)

I would now want to pick on the one closest to me. Let's pick Lightning Talks. It would give me an option to say I'm going, which is cool, I'd probably pick 'maybe' because I'm wishy-washy. And there's a contact organizers link which is pretty awesome and I'd just click that and hopefully get a chat or an email or something.

If we don't know who a user is or where they are, I'd prefer to see a world view with lots of blips about what's going on around the world as the opening stream. We may have people in cyberspace, so this is important!

First event is selected, what look like in map if nothing selected? Annoying when people waste time drawing a map for something I didn't actually want to look at.

If fast rendering, that'd be great. Fedora project uses CDN caching for most things; but some apps like pagure locked to a single site. As a user based in Europe, if there isn't a good way to do CDN caching with Hubs, this may be very slow for me and this map would annoy me. Eg, with Pagure, I get ping on IRC saying updated before I see the updated page. Not overload with elements that are going to be out of geo for users.

Lighting talks are such a weird thing to do, like to know if themed. But can find out by clicking on event. Hub thing in last column weird: it feels highly repetitive relative to location. Not clear why FLOCK is in North American hub and other two are in city-specific hubs. Would they not show up if I was in the MA hub? Also, FLOCK is world-wide; in NA hub because hosted in NA this time. Maybe use column to show that things apply in more than one context? (*what? I have no idea what I meant by this*)

Traveling to Berlin: meet people?

OK, I am here. I am not at all concerned that these people are not in Berlin, because presumably 'you' means near me. Bothers me that there's not a city or any info about where people are. Neighborhood, _something_. Assuming that all these people in MA, but that may not be true. (*eg: NH*)

I would click on the 'you' button, in part because I learned last time. And change the location and put in Berlin. I can see people wanting to search by Berlin in the people search box.

Online only button makes sense, but ambassadors isn't necessarily going to make a lot of sense to me. I don't prefer ambassadors over non, but _do_ want to know who is willing to meet with strangers or up for a meetup. Sometimes ambassadors will be busy or not want to meet random people. Sometimes non-ambassadors will want to meet people/up for a beer/etc. Wrong way to categorize in this case. (if you _are_ an ambassador, maybe you will want to find others?)

It would be really nice to have a column like 'neighborhood' or 'area' or something. Because right now it's an arbitrary distance from an arbitrary point in Berlin.

An option for specific street address, but unless you already happen to know explicitly where you're going/your hotel is, you may not be willing/able to put in the street address.

This is such a long list, I have no good way of making a decision, and this is a lot of profiles to read. (*need better way to ID people as open to strangers at a glance*)

Does the chat option mean online?

Today, if going to be in Berlin, I'd send an email out and hope that I can find the right people. This feels like a lot of effort to figure out how to meet up with someone.

Maybe need a way to filter the list by group affiliations (*or shared affiliations/friends?*)? Rank by not just last online, but social graph with me? Who do I have greater affinity with? Do I already know people, have friends with them, etc?

Default no one selected list's map: colored pins, but show whole city or a metro area?

Specific address in map makes no sense now that we have only city info! Do we want/need to let people search for people/events with specific address at all?

Maybe not getting much value from knowing the last time the person was online. Could super-impose iconography for online state superimposed on their photo/bubble next to name. Knowing specifics like Fred was online three days ago, not really important. Wants that level of detail on the clicked dropdown.

Maybe can add iconography for gross classification of affinity groups, eg ink/quill pen for creative groupings. Search works on nickname (from FAS?), email address, IRC nick, given name?

Please not have hubs using yet another nickname (no; should be using existing FAS fields).

Sign Up

Join us and login being the same color is disturbing. Very different feeling actions. Makes me wonder if I have to be logged in to click join us. Not sure what's going to happen differently between clicking sign up and join us.

Sign up – usual sign up process. Join us forces joining even if decide mid-way to not join because greater boston is the wrong option. (*maybe let people decide to just sign up mid-way through join us?*)

Now concerned, so would lean toward clicking sign up, even though I think better interaction would have been join us.

reading more of the page Assuming that Jeff is actually online at this moment, although not testing that theory. (*good point; we need to make sure that whoever is listed is actually on if the 'chat with' option is there*)

clicks sign up

Choosing your use name appear to be links: this means that would have expected to need to click on them to choose one. Not links!? Same with email: not editable, esp given back button.

Move the 'you will have email' notice to the top, so that we are being asked what to be called right before picking one of them. "How would you like to be addressed"

Why is there a cancel button on the window with the addressing/email info? What would happen if did that?

Would choose enter manually. Is city optional? That needs to be indicated.

What do we do when someone is in an embargoed country? (eg: they can't get Fedora there) Emulate FAS workflow?

FAS may ask where you are, and an option is 'other – not listed'. Country dropdown only includes non-embargoed countries, plus 'other – not listed'?

Implication of a map with a city is that I can choose anywhere in the world.

If not provide, can choose hubs anywhere in the world? But if select country, restricted to that country? (*yes, for while signing up. Can always add more later*) This makes sense, was thinking out loud.

'select hubs near you' screen makes sense, but not clear why broken into 5 and 10 miles. Could just say 'here are hubs within 10 miles of you' for all of them. Feels artificial the way it is. Presumably if I'm in Waltham, I know the boston metro area to know where these places are. Again, these look like links; maybe to allow to see a map?

[Want to let people go look at the hub]

Are these hubs all sufficiently active? Make sure we only suggest active hubs during signup! (*what defines 'active'?*)

"Not allow a hub to be something can affinity to without any level of activity"

Privacy settings: Default settings are no one can see, but perhaps have default view on privacy page be a sane setting that also allows us to build our community? Like: time zone, everyone on Hubs. Email, people I follow. Country, everyone on Hubs. City, regional hubs a member of. ?

"These are the default privacy settings, make any changes you want. Nothing has been shared yet."

Unless there are more questions during signup that make me need to go to profile page, I'm not sure that I want to land on my profile page. Stage-prompt to fill out additional details in profile (like photo!) because more questions at this point = fatigue. In general, one's profile page is the least interesting page

on the site to you. <mark>Maybe end up on a hub that one subscribed to if signed up</mark>? (what if no hubs? Hubs main page; landing page; you're new here page?) I know what I look like; I know where I live.

Notifications

<mark>Yet another word for timeline/wall?!</mark> Like a clone of facebook, which is concerning. Why not use words already in use? Major multinationals have already created the vocabulary for us. Unless it's overloaded in some way?

"My steam" contents not clear until saw "my actions" and "my mentions", and then think that amalgum of everything, or things that have come at me as apposed to things that I have initiated (hovering over 'my actions'), or things that have been directed at me (hovering over 'my mentions'). I suspect the amalgum, but haven't read anything yet. Do like saved notifications. <mark style="background:red">Hate that this is yet another inbox. With a passion, burning passion fires of hatred.</mark> But I also really like being able to save notifications. Don't want more inboxes! So stream is yet another inbox. But if hubs takes over enough stuff, it becomes The inbox that replaces other inboxes rather than yet another one. I recognize that.

There's a new event near me in a month? Fantastic, but I'd like to <mark>have the date in the title/header</mark>. I do have a very busy calendar. <mark>Hope that if going, can have an ICS feed from this to get it in my calendar</mark>.

First one makes sense: something near me, do you want to go. <mark>Assuming if click not going, it would disappear.</mark>

<mark>Most people won't care that a bid was accepted; they care that there is an event in cape cod on this weekend</mark>.

A bolus (?) of people going to flock from where I am, <mark>suggest coordinate on travel</mark> or have dinner together, whatever

Like that creating a space for people to have these conversations!

Join a hub: looks like an ad. Would be looking for the word promoted. I think that's what it is. Concerned that get every month. Hey, you still haven't joined this! Maybe there's a reason! Oh, but you can ignore regional hubs. If this assumes never joined a hub, it makes sense. Showing up if joined a hub, not so good.

Not sure what 'ignore regional hubs' means. Would worry that never get an event notification.

Going

Not sure what the options for 'want to help' _mean_. Tell me what asking to do before ask to do it. <mark>Maybe instead, "do you want to help out" and a link to a description telling me what they need.</mark>

Add to calendar is here? (after click 'going') Must include technology to given an ICS feed out of hubs, aka subscribe to Hubs calendar. Looks like now can click and get an event that can be loaded into calendar. Disconnected from hubs? <mark>If event cancelled, my calendar doesn't know about it.</mark> If subscribed to hubs calendar, calendar will update as appropriate. <mark>_VERY_ important to me</mark>; subscribe to FB calendar so that events that I have said I wish to go to appear on my phone's calendar.

This could mean – and I hope it doesn't – that there's a calendar somewhere in hubs and I can optionally list the event on it. <mark>If I said I'm going, it better be on that calendar already.</mark>

It'd be interesting if I had a public calendar; you could go somewhere and see where Brian will be. Not sure if enough events and things that matter, but we have things like fedocal, and it would be cool if I could tell you that I'm planning to be in the docs IRC meeting. Fedocal cannot do this. Fedocal has a vacations calendar, where people can list that they will be unavailable to the project. If I'm willing to put my vacations schedule there, it'd be good for people to be able to see that info through hubs.

This looks like it'll try to supplant a lot of the existing functionality of fedocal. Calendar nerd!

He thinks that we need to have a calendar _on_ hubs; there needs to be a way for people to get an updated, outbound, link of events.

Appreciates effort put into fedocal, but hubs has the opportunity to bring us the ability to say that planning to be at docs meeting. Since already building an event structure. Now docs hub has a recurring event that can be added.

Presumably the person who created the event said they wanted help. Clicked that wanted to volunteer, and... nothing happened. Would have hoped to be taken somewhere with a popup about "Event organizers have been notified." Maybe a link to event discussion, in case organizers never check messages?

Not ask maybe people to help. But if whatever triggers a help request has been done, put a note about organizers looking for volunteers and assistance, and if you are able to confirm your plans, they would like your help. With a link to what help is needed, perhaps to get people to change to 'going'.

Likes the reminder for maybes. Specifically, 'have you decided'

How handling events so that we can populate things like 'due to a blizzard in progress'? Typically, events are just cancelled with no explanation.

Lots of diff messages in stream; concerned about infrequent users of hubs being able to get most important info when logged in. Split screens up; new hub near me shouldn't make event cancellations hard to find. Have high priority (according to Hubs, not individuals) things stay at top until seen?

Like google's inbox default categories? Maybe sort that way? Or something like?

Happy to do more usability testing! Very enthusiastic about usability testing being done; do more on existing apps!

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Notes to self:

there is a toggle link settings button next to the 'hide this bar' button on MyBalsamiq

Non-starters of the session do not see our faces at lower-right!